60th Annual Business Meeting

Managers as Coaches

CALIFORNIA

BUILDING OFFICIALS

BRAD WUNGLUCK, CITY OF MANTECA SHANE DILLER, CALBO

Managers as Coaches – Panel Discussion Overview

- Introductions
- Managers vs. Coaches
- Panel Experiences
- Question and Answer

Managers as Coaches – Differences

Coaches:

- Improve employee performance
- Increase employee engagement
- Collaborate in long-term decision-making processes
- Help employees with their professional development
- Provide constructive feedback



Managers:

- Assign tasks
- Delegate work
- Monitor and evaluate progress
- Train new employees
- Take executive decisions
- Meet targets and deadlines
- Solve problems and conflict situations
- Respond to emergencies



Managers as Coaches – Evolution / Flexibility



Managers as Coaches

Why is this Important?

- Higher levels of engagement
- Greater employee growth
- Increased Commitment
- Teamwork and Participation
- Positive Work Environment
- Improved Autonomy
- Better Critical Thinking Skills
- Better Attitudes and Workplace Culture



How to Coach and not only Manage? (John Wooden Leadership Lessons)

- 1. Good values attract good people
- 2. Use the most powerful four-letter word. Love
- 3. Call yourself a teacher
- 4. Emotion is your enemy
- 5. It takes ten hands to score a basket
- 6. Little things make big things happen
- 7. Make each day your masterpiece
- 8. The carrot is mightier than the stick
- 9. Make greatness available to everyone
- 10. Seek significant change
- 11. Don't look at the scoreboard
- 12. Adversity is your asset

Managers as Coaches

Panel Discussion

•Your Experiences, Advice, Comments

Questions

Managers as Coaches

Thank you!